

# SHARE Your Voice, Your Experience

## Review and Understand 2023 SHARE Learnings

Review your results in the SHARE portal. Press Ganey provided login information to leaders via e-mail in early September. For login assistance, contact [hdesk@pressganey.com](mailto:hdesk@pressganey.com).

To receive results, five or more teammates must have responded for a work unit. If less than five teammates responded, a message will display “Too Few Respondents,” and the results “roll up” to the next level leader (and are reported collectively).

**Press Ganey will present multiple workshops for leaders. Register by clicking the links below:**

### [SHARE Dashboard: How to Navigate the Dashboard, Learnings for Leaders](#)

- **Wednesday, Sept. 13, 2 - 3 p.m.**
- **Monday, Sept. 18, 10 - 11 a.m.**

### [SHARE Teambuilding Planning for Leaders](#)

- **Thursday, Sept. 28, 10 - 11 a.m.**

### Discuss Learnings With Your Team

1. Review your results before presenting them to your team.
2. Attend a workshop or view the video resource (*available by Sept. 18*) to learn more about your data.
3. Confirm with your manager if there are department plans for timing to hold team discussions.
4. Discuss these scores and information in a team meeting or 1:1s. Use the **Present Now** feature to present directly from the portal or create your own PowerPoint or PDF using the **Download** feature.
  - **Engagement Indicator:** Teammates’ emotional attachment/commitment to organization
  - **Team Index:** Health and functioning of your team
  - **Leader Index:** Connection that teams have to their direct manager
  - **Resilience Index:** Team’s ability to recover/remain engaged despite challenging work circumstances; measures ability to disconnect and find meaning in work
  - **New! Key Drivers:** Identifies items with high impact on engagement; indicates areas of focus
    - **Note:** To see Key Drivers for your work unit, 30 teammates must have responded. If less than 30, you will see Key Drivers for the next level with 30 or more respondents.
5. For information about Key Drivers, [view this resource in the SHARE learnings dashboard](#).
6. Ask the team for feedback, suggestions and ideas. Questions you can ask:
  - What surprises you? What do you see as our team’s strengths?
  - What ideas or suggestions do you have to help us maintain or increase (engagement, team strength, well-being/resilience) in our team?

**Thank your team for their feedback! Capture ideas and determine what can be implemented.**

**Enter your information and track your Teambuilding Plans in the “Improvement Planning” section of the Press Ganey portal.**