

SHARE Your Voice, Your Experience

Questions on the UNC SOM version of the SHARE survey

Based on feedback that questions in the WES survey in 2021 were too health system focused, the School of Medicine asked Press Ganey to adjust how questions were worded on the SOM version of this year’s SHARE survey. The SHARE questions became more inclusive of all three school missions and better reflected our culture.

While these changes were made to the survey, the automated reports in the portal do not reflect the language used for the SOM version of the survey.

When you are evaluating key drivers in your results, please refer to the table below as a resource to help find the actual wording of the question in the SOM survey.

Language on standard survey	Language on SOM survey
This organization conducts business in an ethical manner.	UNC SOM conducts business in an ethical manner.
This organization provides high-quality care and service.	UNC SOM provides high-quality care and service.
Physicians and staff work well together.	Faculty and staff work well together.
This organization supports me in balancing my work life and personal life.	UNC SOM supports me in balancing my work life and personal life.
My pay is fair compared to other healthcare employers in this area.	My pay is fair compared to other academic medical centers in this area.
This organization treats employees with respect.	UNC SOM treats employees with respect.
This organization cares about quality improvement.	UNC SOM cares about quality improvement.
I am proud to tell people I work for this organization.	I am proud to tell people I work for UNC SOM.
I would stay with this organization if offered a similar position elsewhere.	I would stay with UNC SOM if offered a similar position elsewhere.
This organization provides career development opportunities.	UNC SOM provides career development opportunities.
I would recommend this organization to family and friends who need care.	I would recommend UNC Health to family and friends who need care.
I would like to be working at this organization three years from now.	I would like to be working at UNC SOM three years from now.
I feel like I belong in this organization.	I feel like I belong at UNC SOM.
I would recommend this organization as a good place to work.	I would recommend UNC SOM as a good place to work.
I see every patient/client as an individual person with specific needs.	I see every patient/learner/client as an individual person with specific needs.
I care for all patients/clients equally even when it is difficult.	I care for all patients/learners/clients equally even when it is difficult.
I can report patient safety mistakes without fear of punishment.	I can report safety mistakes without fear of punishment.
This organization promotes a culture of patient safety.	UNC SOM promotes a culture of quality and process improvement.
In this organization, people have equal employment opportunities regardless of their differences	At the UNC SOM, people have equal employment opportunities regardless of their differences.
What do you like most about working for this organization?	What do you like most about working for UNC SOM?
In response to this survey, what actions would you take to improve your area and/or the organization?	In response to this survey, what actions would you take to improve your area and/or UNC SOM?